

# PolyScape® by Bedford Plastic Lumber Warranty

## What is PolyScape?

PolyScape is a premium plastic lumber product made from recycled waste materials. PolyScape is durable, sustainable, and versatile, and can be used for a variety of outdoor applications, such as decking, fencing, furniture, landscaping, and more.

## What does this warranty cover?

This warranty covers the PolyScape plastic lumber product purchased from Bedford Industries, or an authorized dealer or distributor. This warranty applies to both residential and commercial use of the product, subject to the terms and conditions below. This warranty covers the following aspects of the product:

- **Workmanship:** PolyScape will be free from material defects and workmanship and will not rot, splinter, or be affected by termites, marine borers, or fungal rot for a period of 20 years from the date of purchase.
- **Stain resistance:** PolyScape will resist permanent staining from common food and beverage items that may be spilled onto the surface of the product, such as condiments, salad dressing, tea, wine, coffee, and soda. Bedford does not warrant PolyScape to be stain-proof, and does not warrant stain resistant to substances not properly cleaned with soap and water within 1 week of exposure.

## What does this warranty not cover?

This warranty does not cover any product failure, malfunction, or damage that is attributable to any of the following causes:

- Improper installation, assembly, handling, storage, maintenance, repair, or alteration of the product, or failure to determine suitability of use or to follow manufacturer's guidelines and/or local building codes.
- Normal wear and tear, weathering, fading, staining, or discoloration of the plastic lumber boards or hardware due to exposure to sunlight, weather, atmosphere, chemicals, pollution, abuse, accident, vandalism, or use of the product beyond its intended purpose or design.
- Movement or collapse of the ground or structure on which the product is installed.
- Exposure to corrosive elements or atmospheric contaminants, such as salt spray, salt air, chemicals, pollution, or biocides.
- Exposure to extreme heat sources above 130°F, including extended exposure to reflected sunlight from low-emissivity (Low-E) glass.
- Application of paint or other surface chemicals not recommended by the manufacturer in writing.

- Acts of nature or God, such as fire, flood, earthquake, storm, hurricane, tornado, or lightning.
- Any color or appearance matches on any replacement products.

## How to obtain warranty service?

If you discover a defect in the product covered by this warranty during the applicable warranty period, you must do the following within 30 days of discovering the defect, but no later than the end of the warranty period:

- Provide proof of purchase and the date of purchase of the product.
- Provide a photograph and a written description of the defect.
- Provide the name and contact information of the dealer or distributor from whom you purchased the product, and the installer of the product, if applicable.
- Send the warranty claim by mail or email to the following address: PolyScape Warranty Claims, Bedford Industries, 1659 Rowe Ave, Worthington, MN 56187, [bedford@bedford.com](mailto:bedford@bedford.com).

The manufacturer reserves the right to request additional information or to inspect the product in person before honoring the warranty claim. The manufacturer will respond to your claim within a reasonable period of time and will determine, at its sole discretion, whether the defect is covered by the warranty and what remedy to offer. The manufacturer may, at its option, repair or replace the defective product, or refund the purchase price of the defective product, excluding any labor, installation, or other costs. The manufacturer will not be liable for any incidental or consequential damages arising from the defect or the warranty claim. The repair or replacement of the product will be subject to the same warranty terms and conditions as the original product and will not extend the warranty period. The manufacturer does not guarantee an exact color or appearance match for any replacement product, as the product may change over time due to weathering and aging.

## What are the limitations of this warranty?

This warranty is the only warranty that the manufacturer offers for the product, and it is in lieu of any other warranties, express or implied, including warranties of merchantability or fitness for a particular purpose. This warranty is non-transferable and applies only to the original purchaser of the product. This warranty is valid only in the United States of America and is subject to the laws of the state of Minnesota. Any disputes arising from this warranty or the product shall be resolved in a court of competent jurisdiction in Nobles County, Minnesota. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state. Some states do not allow limitations on the duration of implied warranties or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.